

ESCALATION MATRIX

Particulars	Contact Person	Address	Contact No	Email	Operational / Working Hours
Client Servicing	Sheela Lebu	207, Neelkanth Corporate IT Park, Premier Road, Vidyavihar (West), Mumbai-40086	022-69657777	support@raedancapital.in	09:00 am to 05:30 pm** (Monday to Friday)
Head of Client Servicing	Dharmesh Bharucha		022-69657777	dharmesh@raedancapital.in	09:00 am to 05:30 pm** (Monday to Friday)
Compliance Officer	Dhaval Shah		022-69657777	dhaval@raedancapital.in	09:00 am to 05:30 pm** (Monday to Friday)
CEO	Smitesh Sheth		022-69657777	smitesh@raedancapital.in	09:00 am to 05:30 pm** (Monday to Friday)

**** (Timings are subject to change as per the Exchanges)**

Please note:

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with

SEBI at <https://scores.gov.in/scores/Welcome.html> or respective Exchanges at

NSE: <https://investorhelpline.nseindia.com/NICEPLUS/>

BSE: <https://bsecre.bseindia.com/ecomplaint/frmInvestorHome.aspx>

CDSL: <https://www.cdslindia.com/Footer/grievances.aspx>